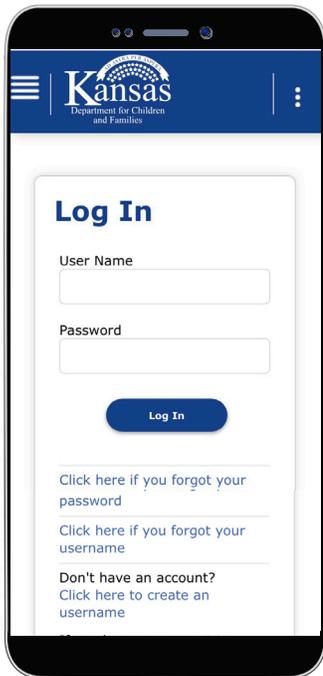


Manage Your Benefits on the DCF Self-Service Portal



The DCF Self-Service Portal (SSP) helps Kansans review and update their benefit information online.



Apply for Services



Check Eligibility



View Notices



Report Changes



Manage Your Case

Tips for Using the DCF Self-Service Portal

To create a new account, you will need your date of birth and your Social Security number.

If you forget your username or password, you may request to reset them. You will need to provide your date of birth and Social Security number to reset your username or password.

If you previously set up a Self-Service Portal account and are unable to access it, you can create a new account with a new email address and link your case number(s).

More information can be found through tutorials within the DCF Self-Service Portal or by visiting our Helpful Tips webpage: helpfultips.dcf.ks.gov.

Scan to Explore the DCF
Self-Service Portal!



dcfapp.kees.ks.gov

Report Changes to Keep Your Benefits on Track



If you are receiving **SNAP Food Assistance**, **TANF Cash Assistance** or **Child Care Assistance**, certain changes must be reported to DCF to keep benefit amounts accurate. Failure to report changes may result in a household having to repay benefits or a benefit fraud investigation.

What changes must be reported to DCF?

Reporting requirements vary by assistance program and need to be reported as soon as they occur. Changes must be reported for everyone who is listed on the case and whose income is counted when determining eligibility; this includes children in the household. It is crucial that changes are reported soon after they become known to the household.



How do I report changes to DCF?

Changes can be reported to DCF in a variety of ways.



Online through the DCF Self-Service Portal

See reverse side for more information.



By Phone at 1-888-369-4777

Wait times may vary depending on call volume.



By Mail, Fax or In-Person

Find the address or fax number for your local DCF office at contacts.dcf.ks.gov.

Scan to learn more about reporting changes:



reportchanges.dcf.ks.gov

