

The Retailer Role in Preventing Skimming



Thieves illegally are placing skimming devices on card readers and ATMs that steal card information and PINs entered. This information can then be used to clone the cards and make fraudulent purchases, oftentimes leaving Kansans who rely on benefits like SNAP Food Assistance or TANF Cash Assistance with nothing.

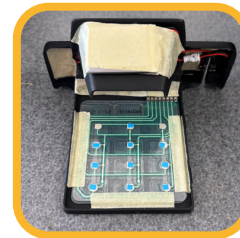
As a retailer, here's how you can help prevent card skimming:

1.

Inspect card readers frequently for skimming devices.

Look for keypad, card slot overlays or parts that appear loose, crooked, damaged, scratched or tampered with.

Examples of real skimming devices:



2.

If you find a skimmer, DON'T remove it.

Simply shut off the register with the skimming device.

3.

Call local law enforcement.

Contact law enforcement and they will provide next steps.



Skimming Affects Retailers Too!

Not only could Kansans lose their entire month's worth of SNAP Food Assistance or TANF Cash Assistance benefits, but, you as retailer, could lose customers and revenue if benefits are stolen.

Once benefit funds are stolen, they cannot be replaced.

Important Reminders for Shoppers Using EBT Cards

If benefits are stolen, Kansans CANNOT get them back! Here are some ways Kansans can protect their benefits.

- Kansans should use the official ebtEDGE app or website: ebtedge.com to track and protect benefits.*

*The official ebtEDGE app is available in the Apple App Store and Google Play Store.



- Using the ebtEDGE app or website, Kansans should keep freezing and blocking features on when not making a purchase.
- EBT card PINs should be changed monthly.
- Kansans should call ebtEDGE Customer Service at 1-800-977-6666 with any questions or to replace a lost, stolen or damaged card.