

Accountability Benchmarks

Community-based Job Tryout

	Target Goal	Yellow Flag	Red Flag
Service Started after authorization (days*)	30	31 – 45	>45
Report Received after last service (days*)	14	15 – 21	>21

Guided Placement

	Target Goal	Yellow Flag	Red Flag
Percent Obtaining Jobs	80%	70% to 79%	<70%
Average Days* to Obtain Job	90	91 – 150	>150

Customized Placement

	Target Goal	Yellow Flag	Red Flag
Percent Obtaining Jobs	80%	70% to 79%	<70%
Average Days* to Obtain Job	120	121 – 180	>180
Average Days* to Obtain Job *SE ONLY	180	181 – 240	>240
Percent Successful Closures	60%	55% - 59%	<55%

Job Coaching

	Target Goal	Yellow Flag	Red Flag
Percent Successfully Complete Plan	80%	70% to 79%	<70%
Average Days* to Complete Plan	90	91 -150	>150

Job Preparation

	Target Goal	Yellow Flag	Red Flag
Percent Successfully Complete Plan	80%	70% to 79%	<70%

IL / Voc & Community-based Work Assessments

	Target Goal	Yellow Flag	Red Flag
Service Started after authorized (days*)	30	31 – 45	>45
Report Received after last service (days*)	14	15 – 21	>21

AT & Rehab Engineering

	Target Goal	Yellow Flag	Red Flag
Service Started after authorized (days*)	30	31 – 45	>45
Report Received after last service (days*)	21	22 – 30	>30

*DAY=calendar days