

# Kansas Family Crisis Response Services

Crisis Helpline and Mobile Response assists families at all of the times and locations convenient for them. Services are available for <u>all children</u> in Kansas ages 0-18 and any adult in foster care or formerly in care up to age 21. This new array of services is designed to help Kansas families when they need it the most.



# **Child Behavioral Health Crisis Helpline**

Anytime, anywhere support! Trained professionals answer the Helpline 24/7, 365 days a year. Call (833)-441-2240 for the following services:

1

Over-the-phone support and problem solving to help resolve a child's behavioral health crisis. 2

Over-the-phone support with referral to community resources or a recommendation to engage in Stabilization Services.

3

In-person support via the Mobile Crisis Response Unit if the crisis cannot be resolved over the phone.



In emergency situations, EMS, Law Enforcement and/or the mobile crisis response unit will be contacted to assist.



# **Mobile Crisis Response Unit**

The Mobile Crisis Response Unit can be deployed to anywhere a child is experiencing a crisis.



## **Deployment Levels:**

- » Routine Response
- » Urgent Response
- » Emergent Crisis Response
- » Emergent Psychiatric Response (includes inpatient psychiatric treatment screen)

# **Deployed within**

72 hours

24 hours

60 minutes

60 minutes

## **Mobile Crisis Response provides:**

- In-person Support and De-escalation
- Crisis Intervention
- » Behavioral and Safety Planning
- Referral to Community-based Services
- » Transitional Care Service Connector



#### Stabilization Services

Stabilization Services provided up to 8 weeks. These services work with the individual and their family, caregiver or safety/lifetime network to identify skills and resources that include formal and informal supports. Service providers complete referrals and ensure timely access and delivery of community-based services.

#### Reduce:

- » The need for law enforcement, juvenile justice, and foster care involvement.
- » Trips to the ER for mental health evaluations

#### **Prevent Crises:**

- » Out of Home Placement
- » Detention/ Incarceration
- » Unnecessary use of acute care or institutional settings.

#### **Final Outcomes:**

The child behavioral health crisis helpline gives families the resources to help resolve current crises and prevent future crises.

833.441.2240 • • • • • • • • • • Call Kansas Family Crisis Response and Support