

Attachment # 1  
 CFS Child Welfare Community Based Services Outcome Indicators  
 RFP 07480 Family Preservation/ Family Support and 07481 Reintegration/ Foster Care  
 Revised 12/12/2005 TK

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Item : Safety 1 , Goal 1 CFSR Item 2 CFSR Data Measure	Population	Standard	Source
Children will not experience recurrent maltreatment	Children referred to either FPS or Reintegration provider	93.9%	FACTS: service start date, event presenting situation, victim finding date
Operational Definition			
<p style="text-align: center;">In a reporting month:          The number of children referred 6 months ago with a presenting reason of maltreatment and do not have a recurrent substantiated incident of maltreatment within 183 days of referral date  <b>divided by</b>          The number of children referred 6 months ago.</p> <p>Example:          Reporting Month :January 2006</p> <ul style="list-style-type: none"> <li>• # of children referred in July '05 for reason of maltreatment <u>and</u> have no substantiated incident between date of referral and 183 days past referral = 92.</li> <li>• # of children referred in July 2005 = 100.</li> <li>• performance for report month of January 2006 is 92% ( n= 92/100).</li> </ul> <p>Maltreatment includes physical abuse, sexual abuse, physical neglect, medical neglect , lack of supervision or abandonment. An incident of maltreatment is a substantiated victim finding by SRS.          [ Up to 12/12/2005, no changes to RFP language ]</p>			

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Item :Safety 1, Goal 2 CFSR Data Measure	Population	Standard	Source
Children will remain safe in Out of home Placement (OOHP)	Children in out of home placement with FPS provider or Reintegration provider.	99.43%	FACTS: service action codes, perpetrator relationship code of FP or EP
Operational Definition			
<p style="text-align: center;">State Fiscal year to date, the number of children in OOH who do not experience a maltreatment incident by a resource family or employee at facility  <b>divided by</b>  The number of children in OOHP served year to date.  The definition of children “served year to date” is the number of children in OOH on the last day of the previous year plus (+) all new referrals to OOH in a state fiscal year</p> <p>Example:</p> <ul style="list-style-type: none"> <li>• July 2005 - # of children victims by foster parent or facility employee = 3.</li> <li>• July 2005 - # of children served year to date was 1050 ( 1000 open on June 30<sup>th</sup>, 2005 + 50 new referrals in July 2005).</li> <li>• For July, fiscal year to date, the rate of maltreatment in OOH is 99.71% [N=1047/1050 or 1-(3/1050)].</li> </ul> <p>[ Up to 12/12/2005, clarification added for SRS business purposes to clarify ‘fiscal year’ as the State Fiscal Year]</p>			

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Item : Safety 2, Goal 3	Population	Standard	Source
Children are safe following reintegration, adoption finalization, or guardianship.	Children who have been reintegrated, guardianship achieved, or adopted.	95%	FACTS: OOH end reason code, OOH end date, and victim dates
Operational Definition			
<p>In a reporting Month</p> <p>The number of children whose Out Of Home (OOH) placement ended 12 months ago for reason of reintegration, guardianship, or adoption finalization and have not experienced a substantiated incident of maltreatment between date that OOH ended and 365 days past the date OOH ended.</p> <p style="text-align: center;"><b>divided by</b></p> <p>The total number of children whose OOH placement ended 12 months ago for reason of reintegration, guardianship, or adoption.</p> <p>Example: Reporting Month July 2006  # children in July 2005 who ended OOH for reintegration, adoption, or guardianship = 100.  # children who ended OOH in July 2005 for reintegration, adoption, or guardianship and had a substantiated victim finding between their date of discharge from custody and 365 days after discharge from custody = 2.</p> <ul style="list-style-type: none"> <li>• Performance is 98% of children are safe following permanency [ n=98/100 or 1-(2-100)]</li> </ul> <p>[Up to 12/12/2005, language added to meet SRS business needs to clarify adoption as the milestone of adoption finalization and clarify the term permanency as a milestone of Out Of Home (OOH) placement end date. Actual change made March 2005]</p>			

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Item : Safety 2 , Goal 7 most closely related to CFSR Item 2	Population	Standard	Source
Child is safely maintained in the home	All children in FPS referrals	96%	FACTS: FPS service start date, victim type of SB and finding decision date
Operational Definition			
<p style="text-align: center;">In a reporting Month:</p> <p style="text-align: center;">The number of children in families engaged and no substantiated incidents of maltreatment between date of referral and 90 days past start date of referral  <b>divided by</b>  The total number of children in families engaged 3 months ago.</p> <p>Example: Reporting Month, October 2005  Number of children in families engaged 3 months ago (July 2005) = 100.  Number of children in families from July 2005 who had no SB incidents of maltreatment =99.  Number of children safely maintained for the reporting month of October is 99%</p> <p>Also:  The number of children in families engaged and no substantiated incidents of maltreatment between date of referral and 365 days past start date of referral  <b>divided by</b>  the total number of children in families engaged 12 months ago.</p> <p>[ Up to 12/12/2005, no changes to RFP language ]</p>			

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Item : Permanency 1, Goal 8 and 15 data measure	Population	Standard	Source
Stable Permanency: children released from custody (discharged) will not re enter custody within 12 months of release date.	Children in OOH discharged form custody	91.4%	FACTS discharge date, removal date
Operational Definition - need review			
<p style="text-align: center;">In a reporting Month</p> <p style="text-align: center;">The number of children discharged 12 months ago who do not re enter custody between date of discharge and 12 months post discharge divided by</p> <p style="text-align: center;">The number of children discharged 12 months ago</p> <p>Example: Reporting month July 2006  The number of discharged in July 2005 is 100.  The number of children discharged in July 2005 and have no new removal date is 95.  The performance rate for stable reintegration is 95% [ n= 95/100]</p> <p>[To meet SRS business needs, on 3/8/2005 indicators of stable permanency was changed to reflect federal CFSR measure . Specifically, indicators to measure re entry into Out of home placement were replaced with measure of re entry into a new episode of SRS custody, and the performance standard corrected from 92% to 91.4%.</p>			

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Item: Permanency 1, Goal 9 CFSR Item 6	Population	Standard	Source
Placement Stability: Child will experience no more than 2 placements in the first 12 months of OOHP	Children in OOH less than 12 months	86.7%	FACTS: removal date # placement codes
Operational Definition			
<p style="text-align: center;">In a reporting Month  The number of children in OOH less than 12 months and have 2 or fewer placements  <b>divided by</b>  the total number of children in OOHP less than 12 months</p> <p>Example: Reporting Month July 2005  Number of children in OOH for less than 12 months as of July 2005: 500  Number of children in OOH less than 12 months who have had 2 or less placements: 325  Performance rate for placement stability in July 2005 is 65%. [ n=325/500]</p> <p>[ Up to 12/12/2005, language changed from “OOHP less than or equal to 12 months” to OOHP less than 12 months. Change was made to meet SRS business need and match federal data standard. Actual change March 2005.]</p>			

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Item : Permanency 1, Goal 11 CFSR Item 7	Population	Standard	Source
Case Plan permanency goal meets child's needs	Children in SRS Custody	95%	Case Read Instrument
Operational Definition - Need Review			
<p>In a Review Period, using a sample population  # of Case read in which a reader determines a child's goal meets their needs  <b>divided by</b>  Total number of cases read in the review period</p> <p>[ Up to 12/12/2005, no changes to RFP language ]</p>			

Item : Permanency 1, Goal 12	Population	Standard	Source
Children will have timely permanency hearing	Children in SRS Custody	95%	FACTS Removal date and Permanency Hearing dates
Operational Definition - Need Review			
<p>In a Reporting Month:  The # of permanency hearings due and timely in a month  <b>divided by</b>  The # of permanency hearings due in a month</p> <p>Timely is defined as within 12 months of the removal month or within 12 months of the date of the previous permanency hearing date.</p> <p>[ Up to 12/12/2005, no changes to RFP language ]</p>			

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Item : Permanency1, Goal 14 CFSR Item 9 CFSR Data measure	Population	Standard	Source
<u>Timely</u> release of custody for reason of <u>Adoption</u> : Children released from custody for reason of adoption will be released from custody within 24 months of removal into care	Children released from custody for reason of adoption	32%	FACTS Removal date Discharge date (release date) discharge reason of Adoption
Operational Definition			
In a Reporting Month: The # of children released from custody for reason of adoption within 24 months of the date of removal into care <div style="text-align: center;"><b>divided by</b></div> The # of children released from custody for reason of adoption			
Example: Reporting Month July 2005 Number of children released from custody for reason of adoption and whose discharge date was within 24 months of removal into care = 25 Number of children released from custody for reason of adoption = 100 Performance with Timely Adoption is 25% [n=25/100] [ Up to 12/12/2005, no changes to RFP language ]			

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Item : Permanency 1, Goal 16 CFSR Item 8 CFSR Data measure	Population	Standard	Source
Timely release of custody for reason of <u>reunification</u> : Children released from custody for reason of reunification will be released from custody within 12 months of removal into care	Children released from custody for reason of reunification	76.2%	FACTS Removal date Discharge date discharge reason of reunification
Operational Definition			
<p>In a Reporting Month:  The # of children released from custody for reason of reunification within 12 months of the date of removal into care  <b>divided by</b>  The # of children released from custody for reason of reunification</p> <p>Example: Reporting Month July 2005  Number of children released from custody for reason of reunification and whose discharge date was within 12 months of removal into care = 45  Number of children released from custody for reason of reunification = 100  Performance with Timely reunification is 45% [n=45/100]</p> <p>[ Up to 12/12/2005, no changes to RFP language ]</p>			

Item : Permanency 1, Goal 17 CFSR Item 14	Population	Standard	Source
Placement in Family Like Setting	Children in OOH placement	90%	FACTS placement codes
Operational Definition			
<p>In a reporting Month  Number of children in OOH placement who are placed in a relative, foster*, pre-adoptive, independent living, or on runaway status on the last day of the month (LDTM)  <b>divided by</b>  The number of children in OOHP on the LDTM</p> <p>*Children who are placed in a non related kin setting are considered placed in a foster home.</p> <p>[ Up to 12/12/2005, RFP language label of “ home like” setting was changed to “family like” setting to meet SRS business needs. ]</p>			

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Item : Permanency 2, Goal 14 CFSR Item 14	Population	Standard	Source
Child leaves custody with at least one positive adult role model	children discharged from custody for reason other than reunification, guardianship, adoption, or transfer to another agency.	90%	Contractor data
Operational Definition - needs review			
<p style="text-align: center;">In a reporting Month</p> <p>The number of youth (without regard to age) who are discharged from custody in a month for reason other than reintegration, guardianship, adoption, or transfer to another agency who have a positive adult to model</p> <p style="text-align: center;"><b>divided by</b></p> <p>The number of youth (without regard to age) who are discharged from custody for reason other than reintegration, guardianship, adoption, or transfer to another agency .</p> <p>The definition of positive adult role model is an individual age 25 or older, passes Child Abuse/Neglect Central Registry clearance; passes KBI security clearance; has knowledge of skills necessary to succeed in daily life; supports the goal of self-sufficiency; and models responsible behaviors . Employees of the CW/CBS provider or assigned SRS social worker as positive role models do qualify as meeting this outcome indicator.</p> <p>[ Up to 12/12/2005 changes to RFP to meet SRS business needs include a definition of adult role model and clarification that this measure is without regard to age.]</p>			

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Item : Permanency 2, 18 and 19 CFSR Item 11, 12, 14, 15	Population	Standard	Source
Child's placement is in a location that promotes continuity of family relationship and community connections	Children in OOH placement	75%	FACTS placement codes sibling indicator same school indicator
Operational Definition			
<p style="text-align: center;">In a reporting Month: Using the last day of the month</p> <p style="text-align: center;">The number of youth who are either placed with relative; placed with sibling if they have a sibling; or, are age 6 or over and attending the same school as prior to removal. divided by</p> <p style="text-align: center;">The number children in OOH placement on the last day of the month</p> <p>A child is considered to be attending (maintaining connection w/) the same school if:</p> <ol style="list-style-type: none"> <li>1. The school they are attending while in OOH placement is the same public or private school they were attending at the time of their entry into OOH; or</li> <li>2. The school they are attending while in OOH placement is the same public or private school they would have attended at the time of their entry into OOH respective to grade level or promotion for a child. ( e.g. if entry onto care occurred during summer break and child's had been promoted to a new middle or highschool location); or,</li> <li>3. They are attending the same school as they would be attending if they were residing with the removal parent(s)/care giver or the resource with whom reintegration, adoption or guardianship is planned (for those situations where the parent/primary care giver has moved since the child entered OOH or the child is reaching permanency in new community).</li> <li>4. (added 8/2005) They are residing in an independent living setting as their placement. (For those situations where the youth has moved since they entered OOH and creating continuity/ connections with a new community).</li> </ol> <p>It is not an expectation that children continue with home school settings; however, there may be circumstances for a child or youth in which that home school setting is appropriate. If the child attended a home school setting school prior to removal into out of home placement and continues to attend that same setting after entering care, then that child is considered to be attending the same school for purposes of outcome reporting.</p> <p>[ up to 12/12/2005, clarifications to meet SRS business needs include definitions of same school attendance, and addition of sibling as an indicator of a connection with community. Sibling placement had been a stand alone measure, however was combined into the measure with same school and relative to meet SRS business needs. Actual change March , 2005 ]</p>			

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Item : Well Being 1, Goal 20 CFSR Item 17 and 18	Population	Standard	Source
Families report enhanced capacity to meet their needs	Families served by case management providers	60% until baseline is established	provider satisfaction survey (customer response) sent by provider
Operational Definition			
<p style="text-align: center;">In a reporting Month</p> <p>The number of returned responses after 90 days of service with positive indicator of enhanced capacity  <b>divided by</b> The total number of responses returned  And  The number of returned responses after case closure with positive indicator of enhanced capacity  <b>divided by</b> the number of responses returned.</p> <p>Case closure is either the date of FPS intensive service period end, reintegration, adoption finalization, guardianship, or release of custody whichever comes first. Survey questions with a response of Neutral, Agree or Strongly Agree on two questions are a positive indicator. Survey questions for this indicator are: (1) I now know what resources are available within my community and (2) I now know how to contact the resources available within my community.</p> <p>[Details of the survey question content was not included in the RFP, but developed with providers March - April 2005 to meet SRS business needs. 11/21/2005 edit created identical language to define FPS case closure as the end of intensive service period for 2 customer response indicators. The original note that this indicator also serves to measure involvement with case planning is removed since the Safety 2, Goal 5 is the measure for engagement in case planning]</p>			

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Item : Well Being 1, Goal 21	Population	Standard	Source
Stakeholders report services from CW/CBS providers enhance families capacity to meet child’s needs	Stakeholders	50% until baseline is established	satisfaction survey (stakeholder response)
Operational Definition - needs review			
<p style="text-align: center;">The number of returned responses (from the stakeholder meeting) with positive indicator of enhanced capacity  <b>divided by</b>  The total # of responses received.</p> <p>Stakeholders are representative of the community and include, but are not limited to educational and medical providers, community mental health centers, development disability organizations, faith communities, law enforcement, judges, consumers, Head Start resources, etc. If a provider has more than one contract with for CW/CBS, stakeholder response is only reported once to SRS (via monthly report). Survey questions with a response of Neutral, Agree or Strongly Agree on two questions are a positive indicator. Survey questions for this indicator are: (1) Families make arrangements with community-based organizations to receive needed care and services. And (2) Families are more capable of accessing community-based care and services to meet their needs.</p> <p>[Details of the survey question content was not included in the RFP, but developed with providers March - April 2005 to meet SRS business needs. To meet SRS business needs, clarification was added that the returned responses are related to the stakeholder meeting, the term stakeholder was defined, and the population changed from contractors to stakeholders. ]</p>			

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Item : Safety 2, Goal 4 CFSR Well being Item 17 and 18	Population	Standard	Source
Families report services were provided using family centered principles	Adults and Youth age 14 or older	85%	provider satisfaction survey (customer response)
Operational Definition			
<p>In a reporting Month</p> <p>The number of returned responses after case closure with positive indicator of providing family centered practice</p> <p style="text-align: center;"><b>divided by</b></p> <p>The total number of responses returned</p> <p>Case closure is either the date of FPS intensive service period end, reintegration, adoption finalization, guardianship, or release of custody whichever comes first. Survey questions with a response of Neutral, Agree or Strongly Agree on two questions are a positive indicator. Survey questions for this indicator are: (1) My extended family or support system is encouraged to participate in the planning process for our family. And (2) I was given the opportunity to express my opinion on what is best for my family and me.</p> <p>[Details of the survey question content was not included in the RFP, but developed with providers March - April 2005 to meet SRS business needs.]</p>			

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Item : Well Being 2, Goal 13 CF SR Item 17	Population	Standard	Source
Youth demonstrate increase in acquisition of life skills	Youth age 15 and older in out of home placement who completed the Ansell Casey Life Skills Assessment (ACLSA)	90%	ACSLA database
Operational Definition - needs review			
<p>In a reporting Month</p> <p>The number of youth Age 15 or older who had at least a second ACLSA and life skills improve by any increment of increase across the two assessments</p> <p style="text-align: center;"><b>divided by</b></p> <p>The number youth who had 2<sup>nd</sup> assessment in a month</p> <p>Example: Reporting Month July, 2006  The Number of youth who took second ACLSA in July 2006 = 50  The Number of youth who took their second ACLSA and improved their like skills score = 40  Performance with this indicator for July 2006 is 80% [ n=40/50]</p> <p>[Up to 12/12/2005, clarification added to meet SRS business needs to the entire operational definition. Language removed regarding “mastering of competency domains,” requirement removed of being in OOHP at least 365 days. Language added that “any increment of increase across the two assessments”. Data source was changed to ACSLA database. 9/1/05-8/31/06 is the base line for this data. Reporting begins on this outcome 8/31/07. ]</p>			

Item : Safety 2, Goal 5 CF SR Well being 18	Population	Standard	Source
Families are engaged	Families and children referred for case management services	95%	FACTS: service start date, date of review
Operational Definition			
<p>In a reporting Month</p> <p>For In Home service cases:  The number of families referred in a month with case plans completed within 20 calendar days of referral date <b>divided by</b> the number of families referred in a month.</p> <p>For OOHP service cases:  The number of children referred in a month with case plans completed within 20 calendar days of referral <b>divided by</b> the number of children referred in a month.</p> <p>[Up to 12/12/2005, no changes to RFP language]</p>			

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Item : Well Being 2, Goal 23 CFSR Well Being 21	Population	Standard	Source
Children maintain academic performance equal to or greater than performance at the time of entry into care	children in OOH placement age 6 and older	50% until a baseline is established	case reads
Operational Definition - need review			
<p><b>In a reporting period</b></p> <p>The number of cases in which child is age 6 or older and their academic performance meets or exceeds performance at the time of OOH</p> <p style="text-align: center;"><b>divided by</b></p> <p>The total number of cases read in which the question was applicable</p> <p>[As of 12/12 language added to meet SRS business needs to clarify school aged is age 6 or older and that the population of cases is those cases read that are applicable to the question. Actual changes March 2005. Since the school year doesn't begin until late August, this indicator begins measurement with 2<sup>nd</sup> quarter 2005 ( Dec.2005) ]</p>			

Item : Well Being 2, Goal 24 CFSR Well Being 21	Population	Standard	Source
Children will attend regularly with no unexcused absences	Children in OOH placement age 6 and older	90%	case reads
Operational Definition - need review			
<p><b>In a reporting period</b></p> <p>The number of cases in which child is age 6 or older and school attendance has no unexcused absences</p> <p style="text-align: center;"><b>divided by</b></p> <p>The total number of cases read in which the child was school age , thus question was applicable</p> <p>[As of 12/12/2005, language added to meet SRS business need to clarify school aged is age 6 or older, attending school regularly is no unexcused absences, and that the population of cases is those cases read that are applicable to the question. Since the school year doesn't begin until late August, this indicator begins measurement with 2<sup>nd</sup> quarter 2005 ( Dec.2005) . Actual changes March 2005 ]</p>			

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Item : Well Being ( RFP lists as P1, 10 Permanency )	Population	Standard	Source
Child is without negative law enforcement contact	Children served by case management providers	90%	FACTS: service action code AR01N start date reported to SRS via critical incident form
Operational Definition			
<p style="text-align: center;">In a reporting Month  The number of children age 10 and older arrested for a juvenile offense  <b>divided by</b>  The total number of children age 10 and older served in that month. The definition of children served “in a month” is the number of children in OOH on the last day of the previous month plus (+) all new referrals in that month.</p> <p>Example: Reporting Month July 2005  The number of children with arrest (AR01N)= 50  The number of children served in July 2005 is 5000. [ n= children open June 30<sup>th</sup>, 2005 of 4800 + 200 new referrals in July 2005].  The performance rate for absence of law enforcement contact is 81%  [ n=4050/5000, or 1-(50/5000)].</p> <p>[As of 3/8/2005, to meet SRS business needs, the measure of negative contact will only measure arrest of youth, not law enforcement contact with parents.]</p>			

- Well Being 3: As of 3/8/2005 , to meet SRS business needs, four measures in the RFP of treatment services to beneficiary children are not being measured.