Laura Howard, Secretary



Phone: (785) 296-3349 Fax: (785) 296-6960 www.dcf.ks.gov

Laura Kelly, Governor

### Pandemic EBT (P-EBT) FAQs

Supplemental P-EBT benefit for the Summer Months June, July & August

# **Do Not Call Your School for Information on Supplemental P-EBT**

#### 1. Who is eligible for Supplemental P-EBT that covers summer months of June, July and August?

All school aged students who would have received free or reduced-price meals at school under the National School Lunch Program are eligible for a **one-time** P-EBT benefit covering the 2021 summer period. This includes:

- Students who received P-EBT benefits during the 2020-2021 School year. Because the covered summer period is an extension of the school year, this includes students who graduated.
- Students who were eligible for free or reduced-price school meals under the National School Lunch Program during the 2020-2021 school year but did notreceive P-EBT benefits in the last month of the school year because they attended in person.
- Student who were determined newly eligible for free or reduced-price mealsduring the summer months.
- Children under the age of 6 who received Food Assistance during the summermonths.

# 2. Who is NOT eligible for Supplemental P-EBT?

Children who meet any of the following criteria are eligible for P-EBT:

- Students who are not eligible for free or reduced-price meals or not enrolled in a schoolthat participates in the National School Lunch Program.
- Students who were homeschooled for the 2020-2021 school year.

#### 3. Are Foster Children eligible for Supplemental P-EBT? If yes, how do foster parents receive the benefit?

Yes, students who are in Foster Care will receive a Unique ID and the placement must apply through the DCF Self Service Portal. Foster Children will not automatically receive Supplemental P-EBT. The placement where the child currently stays must apply for the foster child using the Unique ID through the DCF Self Service Portal. The Unique ID will go to the foster family where the child is currently placed. If you have a Kansas Benefits Card the Supplemental P-EBT benefit will be issued to that card. If you do not have a Kansas Benefits Card you will receive on in the mail within in 14 days after issuance. Foster Children age 6 and under and receiving Food Assistance will automatically receive Supplemental P-EBT.

#### 4. How much is the Supplemental P-EBT benefit amount?

The benefit amount for each eligible child is \$375. This will be a one-time payment.

# 5. Are Head Start children eligible for Supplemental P-EBT?

Children who attended a Head Start program in a CEP school or were enrolled in free or reduced-price meals program for the 2020-2021 school year are eligible for Supplemental P-EBT.

# 6. Do my children have to be a citizen to be eligible for P-EBT?

No. Supplemental P-EBT benefits are for all children who receive free or reduced-price schoolmeals.

#### 7. When can I expect to receive Supplemental P-EBT benefits for my child(ren)?

If your child(ren) received P-EBT benefits during the 2020-2021 school year, Supplemental P-EBTbenefits will be added to your existing Kansas Benefits Card (EBT Card) in mid-October 2021.

If an eligible student did not receive P-EBT benefits during the school year because they attended school in person and have a Kansas Benefits Card the benefit will be on that card on or before November 1, 2021. If you do not have a Kansas Benefit Card you will receive one in the mail. If you need a new Kansas Benefit Card due it being lost of stolen please call 1-800-997-6666 or visit <u>www.ebtEDGE.com</u>

Supplemental P-EBT Benefits will be issued in a staggered fashion alphabetically.

If a student is determined newly eligible for free or reduced price meals during the summermonths) you will receive a unique identifier and will need to apply through the DCF Service Portal in order to be issued a Kansas Benefits Card with P-EBT benefits on it. The DCF Service Portal for Supplemental P-EBT will be available November 1, 2021-November 30, 2021.

If your child(ren) were eligible for free or reduced priced meals during the 2020-2021 School Year and you have not received Supplemental P-EBT by November 1, 2021, you will receive a unique ID from your school to apply for P-EBT through the DCF Self Service Portal.

 Can I receive my child's Supplemental P-EBT benefits faster by calling my local DCF office orKSDE office? No. Calls to the local DCF or KSDE office will not result in faster processing of Supplemental P-EBT benefits. <u>Please do not call KSDE or your school with questions about Supplemental P-EBT.Customer Service will be</u> <u>handled by Kansas Department for Children and Families 1-888-369-</u> <u>4777.</u>

#### 9. What if I do not want Supplemental P-EBT benefits?

a. If you are eligible for P-EBT and do not want the P-EBT benefits you should destroy the Kansas
Benefits Card received in the mail. P-EBT is non-transferrable. You cannot sell, trade or give your P-EBT benefits to another person. It is illegal, if you do this you couldbecome ineligible for the program or be fined.

# Kansas Benefit Card Information

- If I have more than one child, will I get a different card for each child?
  - If you have more than one child approved for P-EBT, you will receive all the benefits onone card.
- How long will I have access to the P-EBT benefits on the Kansas Benefits Card?
  - If P-EBT benefits are inactive for 274 days or 9 months the benefits will be removed from the card. A notice will be sent to you in the mail letting you know you will need to spend at least \$1 by a certain date to keep the benefits active or they will be removed. If the card is being actively used the benefits will remain on the card untilthey are gone.
- Who will get the Kansas Benefits Card if parents or guardians are not living together?
  - P-EBT benefits will be provided to the current household that is receiving economicbenefits from DCF for that child.
- What if I get a Kansas Benefits Card with P-EBT benefits but the child is no longer in my care?
  - If the child is not in your care, you are not eligible to receive P-EBT benefits for the child.Call DCF at 1-888-369-4777 if you received benefits that you are not eligible for.
- How do I set my pin for the Kansas Benefits Card?

- You must call 1-800-997-6666 or visit <u>www.ebtEDGE.com</u>. The letter that is received with your Kansas Benefits Card will inform you how to set your PIN. <u>If you do not have aSocial Security</u> <u>Number, please call DCF first to assist you in the first step in setting up your new Kansas Benefits</u> <u>Card. DCF Customer Service 1-888-369-4777</u>
- How do I check my balance on my Kansas Benefits Card?
  - You may call 1-800-997-6666 or visit <u>www.ebtEDGE.com</u> or download the EBT Edge appon your smart phone.
- I currently receive public assistance and have a Kansas Benefits Card. Will P-EBT benefits beloaded to that card?
  - Yes, if eligible P-EBT benefits will be automatically added to your card.
- I didn't receive my Kansas Benefits Card for P-EBT. What should I do?
  - Your Kansas Benefits Card will come separate from your notification letter received fromDCF and your school. Call 1-800-997-6666 or visit <u>www.ebtEDGE.com</u>
- I lost my card. How do I get a new one?

•

- If you lost your Kansas Benefits Card call FIS at 1-800-997-6666 or visit www.ebtEDGE.com
- What if I have issues with my Kansas Benefits Card?
  - If you need help with your Kansas Benefits Card, please call FIS at 1-800-997-6666 orvisit www.ebtEDGE.com
- I receive free or reduced-price meals for my children, would I be eligible for regular FoodAssistance?
  - If you are eligible for free or reduced-price meals for your child(ren) your household may be eligible for regular Food Assistance. There are multiple ways to apply for Food Assistance. You can apply online by visiting our website <u>https://cssp.kees.ks.gov/apspssp/sspNonMed.portal</u> or call to request an application bemailed to you 1-888-369-4777. You may also stop by a local DCF Service Center to pick up an application.
  - Harvesters SNAP Outreach Team can also help you determine if you are eligible for FoodAssistance. You may call them at 1-877-653-9522 or visit the website at <u>https://www.harvesters.org/Get-Help/Snap</u>