

## **Pandemic EBT (P-EBT) Frequently Asked Questions Supplemental P-EBT Benefits for the summer months of June, July & August**

### **1. Who is eligible for Supplemental P-EBT that covers summer months of June, July and August?**

All school aged students who would have received free or reduced-price meals at school under the National School Lunch Program are eligible for a **one-time** P-EBT benefit covering the 2021 summer period. This includes:

- Students who received P-EBT benefits during the 2020-2021 School year. Because the covered summer period is an extension of the school year, this includes students who graduated.
- Students who were eligible for free or reduced-price school meals under the National School Lunch Program during the 2020-2021 school year but did not receive P-EBT benefits in the last month of the school year because they attended in person.
- Student who were determined newly eligible for free or reduced-price meals during the summer months.
- Children under the age of 6 who received Food Assistance during the summer months.

### **2. Who is NOT eligible for Supplemental P-EBT?**

Children who meet any of the following criteria are eligible for P-EBT:

- Students who are not eligible for free or reduced-price meals or not enrolled in a school that participates in the National School Lunch Program.
- Students who were homeschooled for the 2020-2021 school year.

### **3. How much is the Supplemental P-EBT benefit amount?**

The benefit amount for each eligible child is \$375. This will be a one-time payment.

### **4. Are Head Start children eligible for Supplemental P-EBT?**

Children who attended a Head Start program in a Community Eligible Provision (CEP) school or were enrolled in free or reduced-price meals program for the 2020-2021 school year are eligible for Supplemental P-EBT.

### **5. Do my children have to be a citizen to be eligible for P-EBT?**

No. Supplemental P-EBT benefits are for all children who receive free or reduced-price school meals.

### **6. When can I expect to receive Supplemental P-EBT benefits for my child(ren)?**

If your child(ren) received P-EBT benefits during the 2020-2021 school year, Supplemental P-EBT benefits will be added to your existing Kansas Benefits Card (EBT Card) in mid-October 2021.

If an eligible student did not receive P-EBT benefits during the school year because they attended

school in person and have a Kansas Benefits Card the benefit will be on that card in mid-October 2021. If you do not have a Kansas Benefit Card you will receive one in the mail.

If a student is determined newly eligible for free or reduced price meals during the summer months you will receive a unique identifier and will need to apply through the DCF Service Portal in order to be issued a Kansas Benefits Card with P-EBT benefits on it.

**7. Can I receive my child's Supplemental P-EBT benefits faster by calling my local DCF office or KSDE office?**

No. Calls to the local DCF or KSDE office will not result in faster processing of Supplemental P-EBT benefits. **Please do not call KSDE or your school with questions about Supplemental P-EBT. Customer Service will be handled by Kansas Department for Children and Families 1-888-369-4777.**

**8. What if I do not want Supplemental P-EBT benefits?**

If you are eligible for P-EBT and do not want the P-EBT benefits you should destroy the Kansas Benefits Card received in the mail. P-EBT is non-transferrable. You cannot sell, trade or give your P-EBT benefits to another person. It is illegal, if you do this you could become ineligible for the program or be fined.

**Kansas Benefit Card Information:**

- **If I have more than one child, will I get a different card for each child?**
  - If you have more than one child approved for P-EBT, you will receive all the benefits on one card.
- **How long will I have access to the P-EBT benefits on the Kansas Benefits Card?**
  - If P-EBT benefits are inactive for 274 days or 9 months the benefits will be removed from the card. If the card is being actively used the benefits will remain on the card until they are gone.
- **Who will get the Kansas Benefits Card if parents or guardians are not living together?**
  - P-EBT benefits will be provided to the current household that is receiving economic benefits from DCF for that child.
- **What if I get a Kansas Benefits Card with P-EBT benefits but the child is no longer in my care?**
  - If the child is not in your care, you are not eligible to receive P-EBT benefits for the child. Call DCF at 1-888-369-4777 if you received benefits that you are not eligible for.
- **How do I set my pin for the Kansas Benefits Card?**
  - You must call 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com). The letter that is received with your Kansas Benefits Card will inform you how to set your PIN. If you do not have a Social Security Number, please call DCF first to assist you in the first step in setting up your new Kansas Benefits Card. DCF Customer Service 1-888-369-4777
- **How do I check my balance on my Kansas Benefits Card?**
  - You may call 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com) or download the EBT Edge app on your smart phone.
- **I currently receive public assistance and have a Kansas Benefits Card. Will P-EBT benefits be loaded to that card?**
  - Yes, if eligible P-EBT benefits will be automatically added to your card.
- **I didn't receive my Kansas Benefits Card for P-EBT. What should I do?**
  - Your Kansas Benefits Card will come separate from your notification letter received from DCF and your school. Call 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com)

- **I lost my card. How do I get a new one?**
  - If you lost your Kansas Benefits Card call FIS at 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com)
- **What if I have issues with my Kansas Benefits Card?**
  - If you need help with your Kansas Benefits Card, please call FIS at 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com)
- **I receive free or reduced-price meals for my children, would I be eligible for regular Food Assistance?**
  - If you are eligible for free or reduced-price meals for your child(ren) your household may be eligible for regular Food Assistance. There are multiple ways to apply for Food Assistance. You can apply online by visiting our website <https://cssp.kees.ks.gov/apspssp/sppNonMed.portal> or call to request an application be mailed to you 1-888-369-4777. You may also stop by a local DCF Service Center to pick up an application.
  - Harvesters SNAP Outreach Team can also help you determine if you are eligible for Food Assistance. You may call them at 1-877-653-9522 or visit the website at <https://www.harvesters.org/Get-Help/Snap>