

**Question:** What is P-EBT?

**Answer:** Pandemic EBT is a new program that gives families with school children a Kansas Benefits Card to purchase food. The Kansas Benefits card will function like a [debit card](#), and the same guidelines will apply. Go [here](#) for a list of eligible foods. If you have received an email from your school telling you that you may be eligible for P-EBT and have not received your P-EBT benefits by June 5th additional information is needed from you and you must register. You can register starting June 5th and no later than July 31st.

**Question:** Am I eligible for P-EBT?

**Answer:** You are eligible if your child would receive free or reduced-price meals if schools were open. This includes a child who attends a school that offers free school meals to all students. These households are eligible to receive a benefit to help them buy food for their children.

**Question:** Who do I contact if I have questions about P-EBT?

**Answer:** Please contact the Department for Children and Families (DCF) — call 1-888-369-4777 Monday–Friday, 8 a.m.–5 p.m. Do not contact Kansas State Department of Education (KSDE).

**Question:** Does legal status of the child affect eligible for P-EBT? Will school aged children who are undocumented non-citizens enrolled in a free/reduced lunch program receive P-EBT benefits?

**Answer:** This benefit will not count against you under public charge. These benefits replace school meals and are for all families that receive free and reduced-price school meals.

**Question:** Do families need to apply for the P-EBT program?

**Answer:** No. Children who received free or reduced-price school meals are eligible to receive P-EBT. Families that already participate in Food Assistance, Child Care, or TANF (cash assistance) do not need to provide additional information to DCF. For households not participating in Food Assistance, Child Care, or TANF (cash assistance) but receive free or reduced-price meals if you have not received your benefit by June 5th you need to provide additional information to DCF. Children who receive Medicaid only and receive free or reduced-price meals may need to provide DCF with additional information. To provide additional information for this benefit you will go to a confidential web link provided to you by your school district. This confidential link is for your household only and not to be shared with others. If you have questions, call 1-888-369-4777.

**Question:** How and when will I receive the benefits?

**Answer:** There are two categories of ways people will receive benefits:

- P-EBT families actively receiving or have received Food Assistance or TANF (cash assistance) benefits during the 2019-2020 school year will receive an additional benefit on their existing EBT card in the next few weeks.
- If you receive free or reduced-price meals and have not received a Kansas Benefits Card by June 5th you need to provide additional information to DCF. You will be sent a confidential link from your school district.

P-EBT benefits will be issued to families in a lump sum, but dates of distribution will be staggered based on the last name to take into consideration supply chain needs.

**Question:** Will this affect my ability to receive other benefits?

**Answer:** No, it will not.

**Question:** What if my address is incorrect or I have moved?

**Answer:**

- P-EBT families actively receiving Food Assistance, Child Care or TANF (cash assistance) will need to contact their local DCF Service Center to report change of address if needed.
- P-EBT families not actively receiving Food Assistance, Child Care or TANF (cash assistance) who think their card may have been mailed to the wrong address will need to contact their local DCF Service Center by calling 1-888-369-4777.

**Question:** How much will I get in P-EBT benefits?

**Answer:** Families will receive up to \$291 in total P-EBT benefits per child, based on months your child was eligible for free or reduced-price meals. The benefit will be provided in a one-time lump sum payment for closed school days in March, April and May 2020.

- March - \$57
- April - \$120
- May - \$114

**Question:** How long will I receive these benefits for?

**Answer:** P-EBT is a one-time lump sum benefit.

**Question:** My household is newly eligible for Food Assistance and/or free or reduced school meals. Are we eligible to receive P-EBT benefits?

**Answer:** Yes.

**Question:** What if I do not want P-EBT benefits?

**Answer:** If you are eligible for P-EBT because your children receive free or reduced-price meals and do not want the P-EBT benefits you should destroy the EBT card received in the mail. P-EBT is non-transferrable.

**Question:** What does the Kansas Benefits Card look like?

**Answer:**



**Question:** How do I set my pin for the Kansas Benefits Card?

**Answer:** You must call 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com). The letter that is received with your Kansas Benefits Card will inform you how to set your PIN.

**Question:** How do I check my balance on my Kansas Benefits Card?

**Answer:** You may call 1-800-997-6666 or visit [www.ebtEDGE.com](http://www.ebtEDGE.com) or download the EBT Edge app on your smart phone.

**Question:** I received assistance from DCF for my school aged children during the 2019-2020 school year but no longer have my Kansas Benefits Card? I am eligible for P-EBT, how do I get a new Kansas Benefits Card?

**Answer:** Yes, school aged children that received assistance from DCF during the 2019-2020 school year are eligible for P-EBT benefits. If you need a new card please call 1-800-997-6666 and request a new Kansas Benefits Card.

**Question:** I did not get a Kansas Benefits Card with P-EBT benefits and believe I should have. What do I do?

**Answer:** If the household is not on the list of households eligible for free and reduced-price meals received from the local school or not currently receiving Food Assistance, TANF, Child Care or Medicaid you will not receive a P-EBT benefit.  
If the household wants a hearing: Hearing rights are not applicable to this special benefit.

**Question:** If my child attends a private school or is homeschooled, will I receive P-EBT benefits for him/her?

**Answer:** P-EBT is only for children that participate in the National Free and Reduced Lunch Program. Eligibility is pulled from the local school districts records for that program. If your children receive free and reduced meals through a private school that participates in the National Free and Reduced Lunch Program, they should receive P-EBT benefits.

**Question:** I have more than one child enrolled in free or reduced lunch. Will I receive one card or individual cards for each child?

**Answer:** Children in the same household should be issued one card in the Head of Household's name.

**Question:** How does this affect children in foster care?

**Answer:** All children age 5-18 who normally have access to the free and reduced-price meals are eligible for P-EBT benefits. This includes children in foster care. The P-EBT card for children in foster care will go to the address currently used in the DCF eligibility system.

**Question:** What if a foster child recently moved into my home?

**Answer:** If the child was eligible for free or reduced priced meals prior to moving into your home and you do not receive P-EBT benefits by June 5th you need to call DCF.

**Question:** What if a foster child recently moved out of my home?

**Answer:** If a foster child recently moved out of your home the P-EBT benefit should be issued to the child's new placement.

**Question:** I care for my nephew and receive caregivers TANF for him. I have 2 biological children in my home who have not received assistance from DCF in 3 years but were eligible for free or reduced priced meals during the 2019-2020 school year. I have received P-EBT for my nephew but not my biological children. When will I get P-EBT for my biological children?

**Answer:** Wait until June 5th to see if you receive your biological children's P-EBT benefits. If you do not receive P-EBT benefits by June 5th DCF needs additional information from you. Your school emailed you a confidential link to provide the additional information for the 2 other children. If you cannot find the link contact your school to have them resend it.

**Question:** My child is in Head Start Program and qualifies for meals through CACFP. Will Head Start students receive P-EBT benefits or does that only apply to students in public schools?

**Answer:** Head Start programs are not included, however it should be noted that some Pre-Ks are. If the Pre-K is in a grade school participating in the federal free and reduced lunch program and those children in the Pre-K are included in that program if they turned age 5 anytime during the school year, those children will be eligible and receive P-EBT benefits. As well, P-EBT is only for those children eligible for free or reduced-price meals under the Richard B. Russell National School Lunch Act, which is separate from the USDA Child Nutrition Program-CACFP.

**Question:** Can I buy hot foods with my P-EBT benefits?

**Answer:** No, hot foods cannot be purchased with P-EBT benefits. Go [here](#) for a list of eligible foods.

**Question:** Does this replace the current COVID-19 supplements, other FNS benefits, or meals families may be receiving at this time?

**Answer:** No. P-EBT benefits are in addition to other services and benefits families may be participating in currently. We encourage families to continue utilizing local school and community meal sites for free, nutrition meals for children.

**Question:** Why can't I get my Kansas Benefits Card and notice from the school?

**Answer:** Kansas Department for Children and Families is the authority in administering P-EBT benefits. While there is collaboration to streamline eligibility with Kansas State Department of Education, the USDA has indicated schools should not be administering P-EBT benefits.

**Question:** Does this cost anything? Do I have to pay these benefits back?

**Answer:** There is no cost to the recipient as the P-EBT benefit is entirely federally funded. Families who receive P-EBT benefits will not have to pay back the benefits.

**Question:** What is the deadline to get P-EBT?

**Answer:** Families who are eligible for free or reduced-price meals are eligible for P-EBT. If you do not receive a Kansas Benefits Card by June 5th additional information is needed from you and you must complete the DCF online form by July 31, 2020. The link to this confidential form was provided to you by your school district. If you did not receive the link please contact your school district. Those who need to provide additional information and do not do so by July 31, 2020 will not be able to receive P-EBT.

**Question:** What other resources are available if I am not eligible for P-EBT?

**Answer:** Although not part of the P-EBT program, we encourage you to apply for WIC at <http://www.kansaswic.org/>.