

Role Play Instructions – Section Two

Instructions: Please read the following instruction that corresponds to the role you are assigned.

Client: When the role play begins, you are to pick up the conversation by asking, “Why do you ask all of these questions?” When the caseworker responds, continue to push by saying things such as, “But why does all of this even matter?” “What if I don’t want to tell you private things about my life?” or “This seems noseay, why do you need to ask about that?” Keep on pushing until you feel the caseworker has adequately answered why the questions are important and why he/she needs to ask the questions.

Caseworker: Respond to the client the way you think you would when doing a family strengths and needs assessment.

Coach: Your role is to observe the role play, help your team members process the role play and provide feedback. At the end of the role play:

1. Ask the client, “What were you feeling while role playing Ms. Forrester? What did you think about the caseworker’s verbal and nonverbal responses?”
2. Provide the caseworker feedback based on your observations.
3. Ask the caseworker if he/she has any thoughts regarding the feedback and what, if anything, would he/she have done differently.

If there is time, as coach, you could encourage your team members to try out anything they thought they would do differently.