

Role Play Instructions – Section One

Instructions: Please read the following instruction that corresponds to the role you are assigned.

Client: When the role play begins, you are to pick up the conversation by stating, “I am not incompetent. You people all think you are better than me and I am tired of it!”

Caseworker: Respond to the client the way you think you would when doing a Family Strengths and Needs Assessment.

Coach: Your role is to observe the role play, help your team members process the role play and provide feedback. At the end of the role play:

1. Ask the client, “What were you feeling while role playing Ms. Forrester? What did you think about the caseworker’s verbal and nonverbal responses?”
2. Provide the caseworker feedback based on your observations.
3. Ask the caseworker if he/she has any thoughts regarding the feedback and what, if anything, would he/she have done differently.

If there is time, as coach, you could encourage your team members to try out anything they thought they would do differently.