Parents' Thoughts on Caseworker Engagement

Viewing Guide

Please capture your initial thoughts for each theme below. Include any "a-ha's", new thoughts or impressions you have about engaging parents.

Being respectful and earning trust

Being transparent and honest

Being hopeful and positive

Engaging fathers and extended family

Some final thoughts
Overall:
What casework skills were the most critical for engaging these parents?

What may be some of your concerns ("yes, buts") that make it difficult to engage clients, as these parents suggest?