

# Parents' Thoughts on Caseworker Engagement

## Viewing Guide

Please capture your initial thoughts for each theme below. Include any "a-ha's", new thoughts or impressions you have about engaging parents.

**Being respectful and earning trust**

**Being transparent and honest**

**Being hopeful and positive**

**Engaging fathers and extended family**

**Some final thoughts**

**Overall:**

**What casework skills were the most critical for engaging these parents?**

**What may be some of your concerns ("yes, buts") that make it difficult to engage clients, as these parents suggest?**