



**Timely Contact with Victim/Family FY 2021**  
**SAME Day and 72 Hour (Compliant only)**  
 Performance Standard is 95%

<b>DCF Region</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>SFY</b>
<b>Kansas City</b>	91.9%	93.8%	93.0%	89.7%	94.2%	93.0%	93.7%	92.6%	93.8%	93.8%	94.5%	95.5%	93.2%
<b>Northeast</b>	94.1%	93.0%	89.4%	92.7%	94.8%	94.7%	91.5%	91.4%	95.7%	97.1%	97.2%	94.9%	93.9%
<b>Northwest</b>	97.4%	98.4%	96.1%	95.5%	99.1%	98.1%	95.8%	95.6%	98.9%	97.1%	97.8%	97.9%	97.2%
<b>Southeast</b>	96.6%	94.1%	95.7%	90.4%	91.3%	95.0%	93.6%	83.6%	96.3%	94.7%	98.3%	98.3%	93.9%
<b>Southwest</b>	96.1%	94.0%	95.3%	94.4%	98.1%	96.5%	98.6%	97.8%	98.1%	98.0%	97.9%	98.2%	96.9%
<b>Wichita</b>	97.0%	97.6%	96.2%	97.0%	96.4%	95.1%	95.8%	92.8%	94.7%	95.4%	95.9%	96.6%	95.8%
<b>Statewide</b>	95.2%	95.2%	94.4%	93.2%	95.4%	95.0%	95.0%	92.5%	95.7%	95.6%	96.4%	96.7%	95.0%

\*This information will always be several months behind in order to allow the appropriate length of time for completion of the intake process including data entry.

Source: FACTS