



DEPARTMENT OF SOCIAL
AND REHABILITATION SERVICES

Don Jordan, Secretary

Joint Committee on Information
Technology
April 29, 2009

Protection Reporting Center (PRC)

And

Host Access Transmission Services (HATS)

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Chairman McLeland and members of the Committee, I am Don Jordan, Secretary of SRS. Thank you for the opportunity to appear before you today to present our Protection Reporting Center (PRC) and Host Access Transformation Services (HATS) projects.

Protection Reporting Center (PRC)

The Statewide PRC project involves the acquisition and implementation, through a Request for Proposal (RFP), of an application that can meet the current and future needs of our Protection Report Center. The project will acquire and implement a software solution for the intake, tracking, and management reporting of abuse/neglect referral data for the protection of children and adults across the State of Kansas. This project will standardize and improve the business processes for quality and consistency of services across the State and implement a system to support and enable these new processes. This project will improve the ability to consistently apply program policy and procedure through the implementation of a software solution for Children and Family Services and Adult Protective Services program areas statewide.

SRS currently has seven Protection Reporting Centers located across the State of Kansas to report suspected adult and child abuse/neglect. These centers are currently functioning with a very limited toolset and inconsistent business processes. Most of the reports come into our PRC centers by phone through mandated Reporters, such as hospitals or schools and information is recorded in multiple fashions and stored in various locations. The information for child abuse/neglect cases must be manually



entered again into another system, leaving room for errors and unnecessary duplication of work.

The new application will provide an automated, uniform and consistent manner of processing all reported cases of suspected child or adult abuse/neglect processed by SRS. The new system will be required to implement an interface with the current SRS FACTS system which serves as a tracking and repository used for reporting to the U.S. Department of Health and Human Services for suspected child abuse/neglect cases. The implementation of the interface should lead to less data entry errors and more efficiency than the current manual data entry process.

We received CITO Approval for our High Level Plan on October 11, 2007.

We worked with the Division of Purchases and awarded a contract to Harmony Software on December 23, 2008.

The contract with Harmony is \$738,908 with an estimated completion date of February 11, 2010.

The following table shows the specific amount and year the funds for the PRC project were encumbered and estimated amount of staff time allocated to the project.

Fiscal Year	Total Amount	State General Funds	Salary and Wages
FY07	\$ 20,734	\$ 20,734	\$ 20,734
FY08	\$ 30,270	\$ 30,270	\$ 30,270
FY09	\$ 468,334	\$ 468,334	\$ 113,809
FY10	\$ 544,946	\$ 544,946	\$ 110,563
Grand Total	\$ 1,064,284	\$ 1,064,284	\$ 275,376

Host Access Transformation Services (HATS)

The Host Access Transformation Services (HATS) infrastructure project will provide for the purchase, installation, and services (design and mentoring) of the HATS software. This software solution provides our development staff with an easy to use tool that will allow them to transform and extend our current major legacy systems using 3270



terminal emulation applications to the Web including portals and mobile devices. The implementation of this project will establish the environment that will enable the reuse of existing application functionality by other current applications or newly developed applications in less time than traditional development methods. This environment will also support the ability to transform our legacy applications directly to the web, while enhancing the usability through web service components such as drop down lists, calendars, etc. These development tools established in this project should provide our development staff with more efficient methods for supporting and extending the functionality of our legacy systems to support the large backlog of requests for the business users within SRS with many of these requests being either Federal or State mandates.

Implementing this infrastructure software project will enable SRS to better position itself to move forward with supporting several of its legacy systems and implementing more tactical initiatives to increase customer service and provide a more efficient workforce. This project is necessary because the requested funding to implement the strategic Human Service Management (HSM) project that would replace the major legacy applications within SRS has not been secured and funding will probably not be available for a few years. Since funding will not be available to replace these legacy systems for the foreseeable future, this project will meant to improve the productivity of development staff to support these legacy systems and provide the necessary changes to support new initiatives in the future to increase customer service and provide a more efficient workforce.

We received CITO Approval for our High Level Plan on December 29, 2008.

The actual HATS software was acquired on December 30, 2008 through the Software House International (SHI) State contract at a cost of \$230,100. The remaining project funds will be used for implementation services.

The following table shows the specific amount and year the funds for the HATS project and estimated amount of staff time allocated to the project.

Fiscal Year	Total Amount	State General Funds	Salary and Wages
FY09	\$ 343,477	\$ 192,553	\$ 61,577
FY10	\$ 58,671	\$ 32,891	\$ 18,671
Total Amount	\$ 402,148	\$ 225,444	\$ 80,248



As you can see from the presentation, the funding for these two projects are very important to us so that we can continue to provide more efficient ways for our staff to perform their job duties and provide the necessary support for our legacy systems until we have the opportunity to replace them with more modern systems in the future.

I would be glad answer any questions the Committee may have at this time.