

Kansas Department of
Social and Rehabilitation Services
Don Jordan, Secretary

Senate Utilities Committee
March 11, 2008

Lifeline Service Program

Integrated Services Delivery
Candy Shively, Deputy Secretary



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Chairman Emler and members of the committee, thank you for the opportunity to provide information in support of the lifeline service program. This bill requires that SRS provide a list of potentially eligible households to telephone service carriers every six months.

Currently, low-income phone service customers can enroll in a discounted phone service by providing their local phone service provider with proof that their income is below 150% of the federal poverty level. The customer must re-certify their income annually.

The lifeline services program would create an auto-enrollment process that would increase the number of Kansans participating in the discounted phone service. SRS supports working with local telephone companies to automate the enrollment processes which will increase access to lifeline services for low-income Kansans.

There would be no fiscal impact for SRS.